

# Managing People

**Duration:** 1 Day

## **Managing - What's Different?**

- New to managing people?
- Letting go and trusting others

## **Dealing with People**

- Managing different generations
- Negotiating with colleagues
- Enforcing a policy
- Managing with fewer resources
- Motivation and staff morale
- Communications
- Overcoming resistance to change
- Giving bad news

## **Developing Abilities**

- Managing a flexible workforce
- Helping new staff settle in
- Encouraging learning

## **Building Teams**

- Leading from a distance
- Helping a team perform
- Handling conflicts

## **Achieving Results**

- When plans go wrong
- Consistently improving results
- Rewards